**UCR325 - Day 2**

**Sheri Henningsen**

**Solving Hardware Issues:**

1. (Website) Intel-based Macs: Resetting the System Management Controller (SMC) <http://support.apple.com/kb/ht3964>
2. (Website) Apple: You can see your service options and arrange a repair online for selected products and locations. Let them know your hardware serial number and your location. Apple will find you the help you need. <https://selfsolve.apple.com/GetWarranty.do>
3. (Video) How toTake Apart an iMac - Part 1 (Remove Front Panel) <http://www.youtube.com/watch?v=FN3N_qxLlWk>
4. (Video) How toTake Apart an iMac - Part 2 (Remove LCD Panel) <http://www.youtube.com/watch?v=g06ROXHhez0>
5. (Video) How to Fix Macbook Booting Problems <http://www.youtube.com/watch?v=Igspc4eymuQ>